

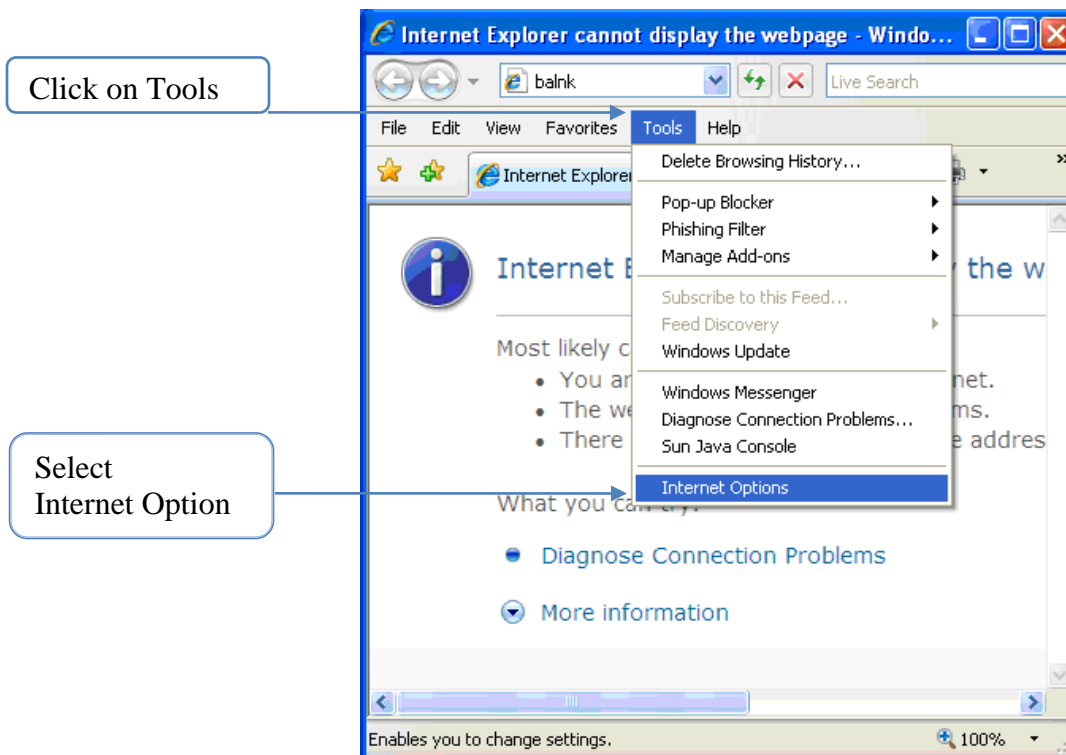
(n)Code Solutions CA

A DIVISION OF GUJARAT NARMADA VALLEY FERTILIZERS COMPANY LIMITED

STEPS TO ENABLE ACTIVE X CONTROLS AND DISABLE POP UP BLOCKER

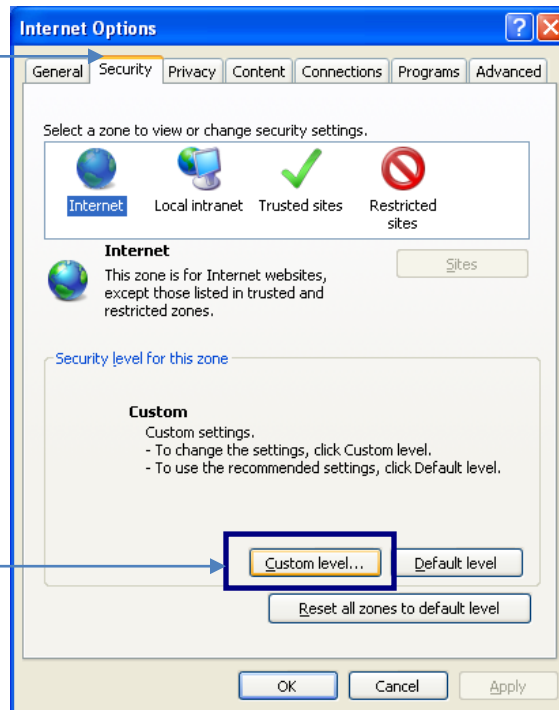
Please follow the below steps to resolve Active X Controls error

STEP 1: Open Internet Explorer > Click on Tools Menu > **Select Internet Options**



Step 2: In Internet Options > Select Security tab > Click on **Custom Level**

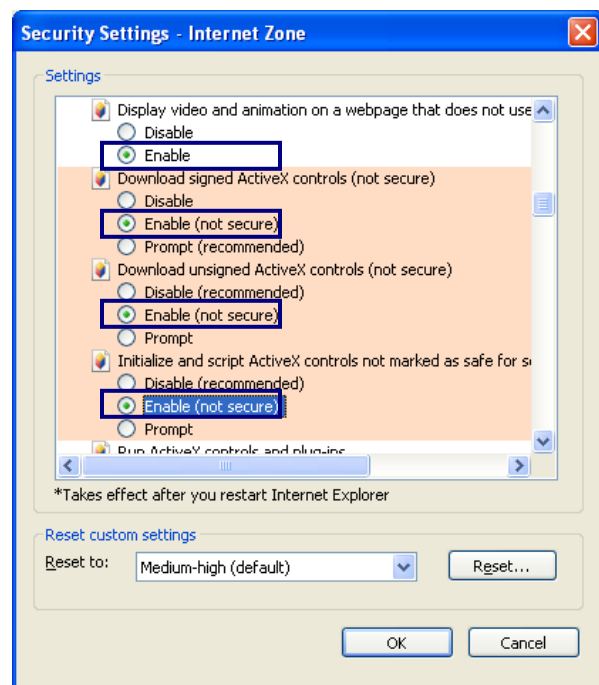
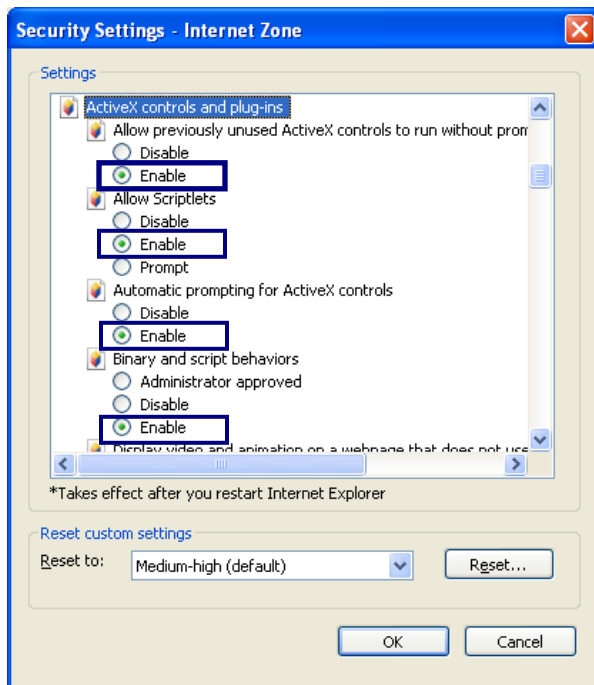
Select Security Option

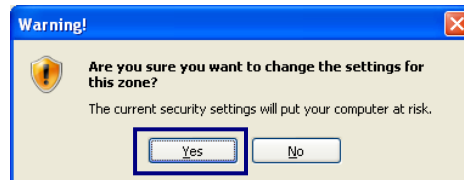
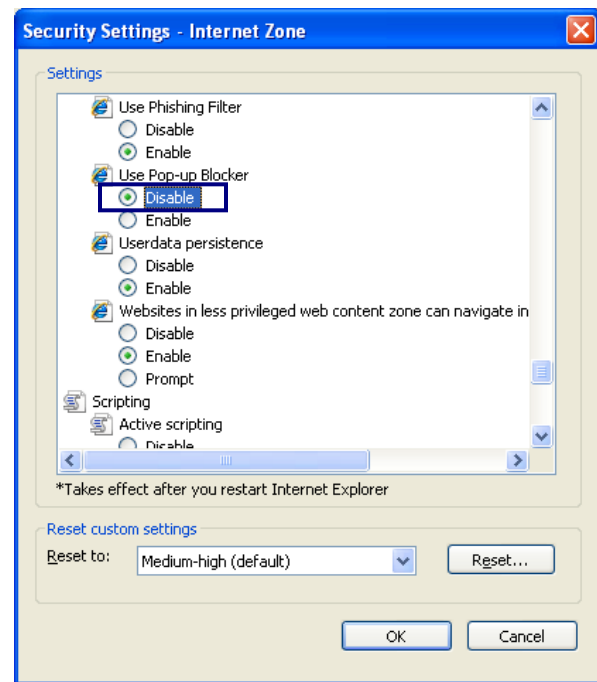
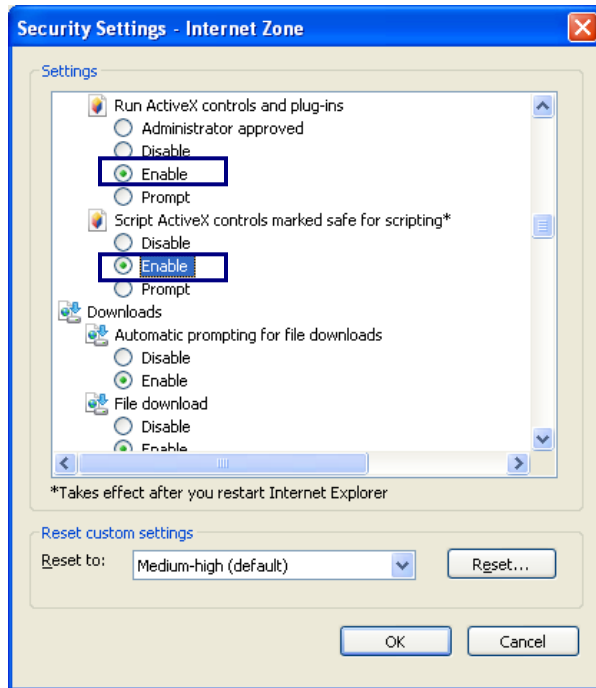


Click on Custom Level

Step 3:

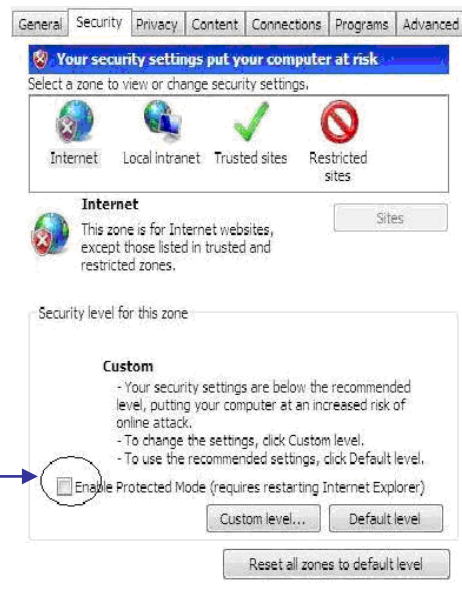
In Custom Level > **Enable** all the options for **ActiveX Controls** & **Disable** **Use Pop-up Blocker**



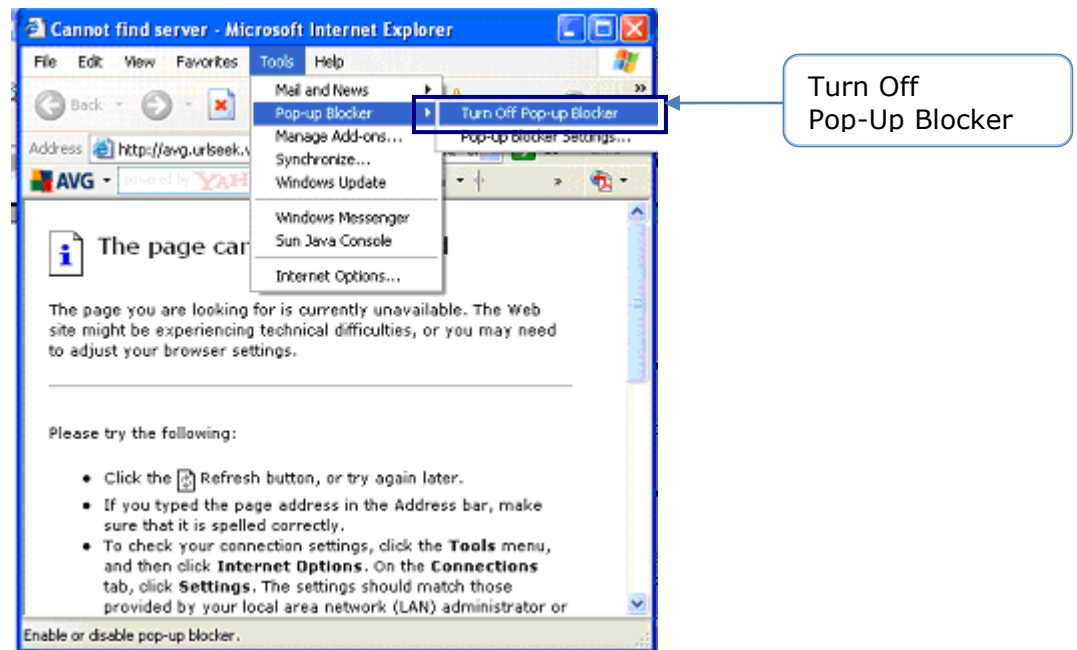


Step 4: Open Internet Explorer > Tools Menu > Internet Options > Security tab > Untick **"Enable Protected Mode"** (if using IE 8)

Untick "Enable Protected Mode"



Step 5: Open Internet Explorer > Tools Menu > Pop-up Blocker > Click on **"Turn Off Pop-Up Blocker"**



- Hope the above steps will resolve your error but if the problem persists...
- Remove any Toolbar Programs like Rediff Toolbar, Yahoo! Toolbar etc from your PC from Add/Remove Programs
- Check login user have all Administrative privileges, Disable any Firewall / Anti-virus program on your PC from taskbar
- Restart the system then try...

Should you require any further assistance, please feel free to revert.

Thanks & Regards,

Support Desk

Direct: 079-4000 7408 / 4000 7404

Toll Free: 1800 233 1010